Africa Infodemic Response Alliance

A WHO-HOSTED NETWORK



AIRA Infodemic Trends Report

20 December 2024 - 3 January 2025

Weekly brief #145

Top concerns

South Sudanese complain about lack of access to basic commodities amidst cholera outbreak and Zambian fear school closure, label cholera outbreaks "annual tradition" in January.

Conversations surrounding mpox in Kenya,

Uganda, and the Democratic Republic of

Congo often center on widespread distrust in
local and health authorities, rather than the
measures to stop the spread of the disease.

Online discussions about cholera in South Sudan and Zambia include a mix of frustration at local authorities and panic about public health measures amidst response to outbreaks in both countries. Discussions about mpox are dominated by a deep-seated distrust of local and health authorities, overshadowing concerns and response measures about the disease itself.

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Public Health Infodemic Trends in the African Region

This weekly report provides key highlights and operational recommendations based on social listening data from 20 December 2024 - 3 January 2025 in Africa.

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South Sudan, Zambia

South Sudanese complain about lack of access to basic commodities amidst cholera outbreak and Zambian fear school closure, label cholera outbreaks "annual tradition" in January.

Engagement/ South Sudan: 16 posts, 3360 likes, 630 comments

$\hfill \square$ In analyzing the online discussions about the cholera outbreak in South Sudan,
several key themes and sentiments emerge. A significant number of posts
shared by South Sudanese radio stations on their Facebook pages, express deep
concern about the rising cholera death toll, with reports of over 157 deaths
[LINK, LINK]. Online users are concerned over the escalating cholera outbreak
with speculations that the actual death toll could be higher, especially in remote
areas where health records are incomplete or non-existent. [LINK]
$\hfill \square$ Online users voiced frustration with the Ministry of Health's recommendation to
drink safe water, pointing out that many communities in South Sudan lack
access to basic commodities such as clean water, soap, and food. [LINK] At the
same time, many commenters express frustration at the ongoing gun violence in
the country, with guns being used to harm South Sudanese rather than focusing
on collective solutions to public health issues. [LINK, LINK]
\square On a positive note, a sentiment of gratitude is expressed towards international
organizations, with online users emphasizing that their support in combating the
cholera outbreak has a real impact. For example, one commenter notes,
"USAID's support is vital to our survival, especially given the lack of meaningful
assistance from our own government." [LINK, LINK]
$\hfill \square$ When it comes to vaccines, South Sudanese online users expressed strong
support for the arrival of cholera vaccine doses, highlighting the critical need for
these vaccines to be distributed to the country's most vulnerable states. Many
emphasized that regions most affected by the outbreak, particularly those with
limited healthcare access, should be prioritized to ensure that the vaccines reach
those who need them most.[<u>LINK</u> , <u>LINK</u>]
Why is it concerning?
\square Epidemiological context : UNICEF's third cholera flash update, as of December
22, 2024, reported 9,102 suspected cholera cases and 146 deaths across 28
counties in seven states. The highest caseloads were in Rubkona County, with

4,972 suspected cases (averaging 300 new cases daily), and Juba County, with 1,547 suspected cases. Children are the most affected, with the highest proportion of cases occurring in the 0-4 age group (32.5%), followed by the 5-14 age group (22.8%). [LINK]

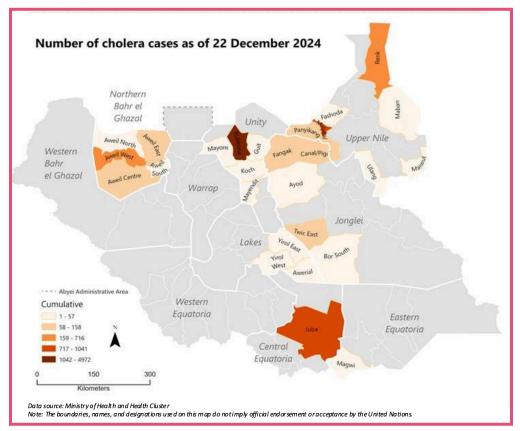


FIGURE 1: Number of cumulative cholera cases as of 22 December 2024 in South Sudan (UNICEF)

□ Erosion of confidence in local authorities: The fact that people are questioning what the South Sudanese authorities have done to address the cholera outbreak signals a significant lack of faith in the government's ability to respond effectively. Public doubts about the Ministry's response may also lead to the spread of misinformation or rumors, complicating efforts to control the outbreak. This is especially dangerous in areas where healthcare literacy is low and where rumors can fuel fear and exacerbate the spread of the disease. Below ares some

comments from online users [LINK, LINK]

	This is a servere tragedy that needs action not only to be announced to the public. people are dying of pandemic outbreak that can easily be managed by government, What a government! People are dying on their watch.
	That's a very big shame to the country where corruption is on the Lead
	Under their watch!! The only action they're doing is to announce it to the public. Please act to save lives, don't come to radio stations to announce your weaknesses
	So far what has the ministry and government done apart from reporting deaths 🥺 🥺
	Refugees and IDPs at higher risk due to limited healthcare and sanitation
	resources: An overview of YouTube videos and articles by South Sudanese
	media highlight that the outbreak is mainly affecting camps for refugees and
	internally displaced people spread around the country including the capital Juba
	[<u>LINK</u>]. The overcrowded and unsanitary conditions in camps is concerning, as it
	increases the potential spread of infectious diseases. Limited access to
	healthcare, inadequate sanitation facilities, poor nutrition, and a lack of sufficient
	clean water contribute to the vulnerability of the displaced populations. In
	addition, the constant movement of people between camps and surrounding
	areas complicates containment efforts. The combination of these factors
	amplifies the potential for the disease to spread rapidly, further challenging the
	country's already fragile health infrastructure.[LINK]
	Patients affected by cholera face WASH challenges: Online discussions
	acknowledge that the disease has now gotten worse (first declared in Upper
	Nile State in October, the outbreak has now spread to seven states) and is
	worsened by the practice of open defecation and inadequate sanitation
	practices. [LINK, LINK]
What	can we do?
	Engage about steps taken to mitigate the spread of cholera: Actively engage
	with online communities by sharing detailed updates on the steps being taken
	to mitigate the spread of cholera. This includes regularly posting updates on the
	distribution of medical supplies, vaccination efforts, and public health
	interventions. Engaging local influencers and trusted community figures in these
	efforts can further amplify the message and build credibility and trust.

	Provide SBC and WASH recommendations to communities in need: For complex SBC topics, consider using simple animations to demonstrate behavioral changes (e.g., handwashing, proper waste disposal) as children are primarily affected by cholera. Collecting questions, suggestions, or concerns about WASH and SBC can also provide more data on community needs.
Engag	gement/ Zambia: 15 posts, 12 486 likes, 4934 comments
	Following the announcement of cholera cases in Nakonde District, located at the border with Tanzania, several media outlets in Zambia shared reports on their Facebook pages claiming that Lusaka had also recorded 13 cholera cases.[LINK, LINK, LINK, LINK]
	However, as of 3 January, the Ministry of Health hasn't confirmed cholera cases in Lusaka[LINK]. Online discussions have since erupted, with online users expressing concerns about the potential spread of cholera to other provinces, including Lusaka.
	Many online users are highlighting the unhygienic conditions in the country, such as limited access to safe water, widespread littering, and the unavailability of soap in public toilets, which are further fueling fears that the cholera outbreak could worsen.
	There is also skepticism surrounding the credibility of media reports, with some users accusing the outlets of misleading the public and causing unnecessary panic.
	Additionally, there are growing concerns about the potential impact of the cholera outbreak on the opening of schools across various provinces, with many fearing it could disrupt the school year.
	Some online users are voicing concerns that cholera has become a recurring annual issue in Zambia, especially around the rainy season in January, pointing to the lack of lasting solutions to prevent its spread. [LINK, LINK, LINK]
	Here are some examples of social media conversations:

	Provided sanitation and hygiene levels don't improve cholera will never end,Lusaka especially the CBD awe it's dirty and a sorry sight!
	Please let this not affect other provinces coz teaching for 14weeks is not a joke with only one week holiday 😥 👀 🎨 this time around let only the affected areas be considered closed schools and let others go ahead and open 🎨 🌕
	Ministry of health has said lusaka has not yet recorded any cholera cases so how true is your information
	Elo this cholera shouldn't affect other provinces from opening schoolslast year it was hell teaching for 14weeks without a holiday and move to the next term this year let the calendar just change in lsk the rest we can continue
Why is	it concerning?
i 9	Gap between media reports and official reports about cholera cases: The disparity between official health ministry statements and social media discussions can create confusion among the public about the true scale of the putbreak. If people see conflicting information—such as reports of cholera cases in Lusaka that have not been confirmed by health authorities—they may struggle to understand the situation. This can lead to panic and speculation of misinformation, both of which can hinder effective public health interventions.
1	Fear over cholera impact on school year: Fear about school reopening stems from last year's experience, when Zambia was forced to postpone the opening of schools due to a cholera outbreak. In 2023, the health ministry reported over 4,000 cholera cases and about 150 deaths since October, leading to a delay in school openings from Monday until January 29. Given the ongoing concerns about the spread of cholera, many are worried that a similar disruption could occur this year, further impacting education and the school calendar. [LINK]
 	Cross border transmission: The cholera outbreak in Nakonde, a district bordering Tanzania, is particularly concerning for public health due to the risk of cross-border transmission, which can rapidly escalate the spread of the disease across regions. Nakonde serves as a major transit point for people, goods, and services between Zambia and Tanzania.

☐ **Zambia faces both mpox and cholera outbreaks**: The simultaneous outbreaks

of mpox and cholera in Zambia are concerning due to the strain they place on its healthcare system. The spread of both diseases in areas with limited resources (Nakonde for cholera and Kitwe for mpox) heightens the risk of widespread infection and mortality. Additionally, public distrust in health authorities complicates response efforts, making it harder to control both outbreaks and protect vulnerable communities.[LINK]

What can we do?

Provide specific consequences for communities: Specifically address the
impact of cholera on the school year including if schools are going to be closed,
how long schools are expected to remain closed, and the broader impact on
students, particularly with regard to school year completion and academic
performance.
Strengthen collaboration with media outlets: Collaborate closely with credible
$\label{lem:condition} \mbox{media organizations to ensure that all cholera-related information shared in the} \\$
public domain is aligned with official reports. Regular briefings or press releases
should be issued to media outlets, ensuring that the information is consistent

Kenya, Uganda, Democratic Republic of Congo

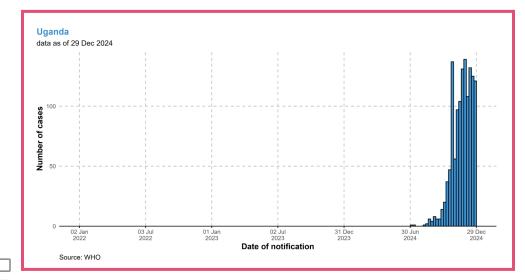
and up-to-date, minimizing the risk of misinformation.

Conversations surrounding mpox in Kenya, Uganda, and the Democratic Republic of Congo often center on widespread distrust in local and health authorities, rather than the measures taken to control the spread of the disease

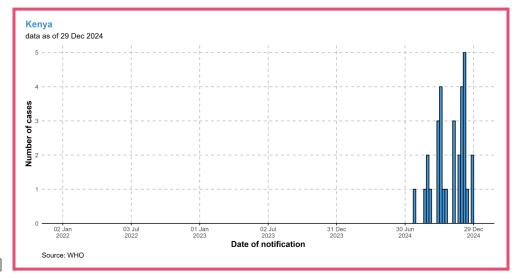
Engagement 36 posts, 13580 likes, 2700 comments

Online conversations in Kenya surged following the Ministry of Health's
announcement urging citizens to exercise caution in the face of a rapidly
spreading new wave of mpox infections across the country. [LINK, LINK]
In response to Kenya's announcement about the new wave of mpox infections,
online users expressed skepticism and outright rejection of the mpox vaccines,
which were allocated to help control the outbreak. Kenya is also working with
Tonix Pharmaceuticals to conduct a clinical trial for TNX-801, an investigational
mpox vaccine.[LINK, LINK]

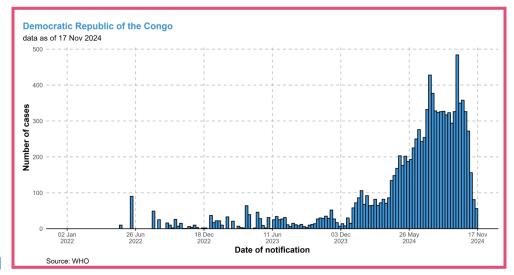
	Many online users also voiced frustration over reports of abductions targeting youth, suggesting that the mpox situation might be used as a distraction from ongoing protests and unrest related to these abductions [LINK]. The sentiment reflected widespread distrust in both the government and its handling of current crises. [LINK, LINK, LINK]
	Online conversations in Uganda largely focused on social media posts reacting to President Kaguta Museveni's end-of-year address, in which he warned the nation about the growing threat of mpox. However, many online users dismissed the warning, expressing widespread skepticism and discrediting the president's message, with many citing a deep distrust in his leadership. [LINK, LINK]
	Online conversations in the Democratic Republic of Congo surged after President Félix Tshisekedi chaired the official handover ceremony of medical equipment for the response to the mpox epidemic in the country. [LINK, LINK, LINK, LINK]. However, online users expressed concern, highlighting the president's prominent participation in events like the handover ceremony, while stressing the need for greater focus on addressing more immediate and pressing challenges faced by the population.
Why i	s it concerning?
	Epidemiological context : As shown in the epidemic curve below, pertaining to the weekly WHO surveillance report. [LINK], Uganda continues to face a steady increase of mpox cases with a total of . According to the Mpox Daily situation report Situation update 05-January-2025, there are 1,552 cumulative confirmed cases [LINK] The movement of people between Kampala and Nakasongola (two major provinces affected) can facilitate the spread of infectious diseases, amplifying urban-to-rural transmission. [LINK]
	As of 30 December 2024, Kenya had reported 31 mpox cases according to the Ministry of Health of Kenya. The cases have been reported from 12 counties with Nakuru and Mombasa leading the way in the number of cases. The spread of mpox in these regions highlights the challenges of controlling outbreaks in densely populated areas.[LINK]
	According to the epidemiological report in the Democratic Republic of Congo shared by the Ministry of Health on its Facebook page, the country is grappling
	with more than 55,387 suspected cases of mpox. [LINK]



☐ FIGURE 2: Epidemic curve from 2 June to 29 December for cases confirmed in Uganda.



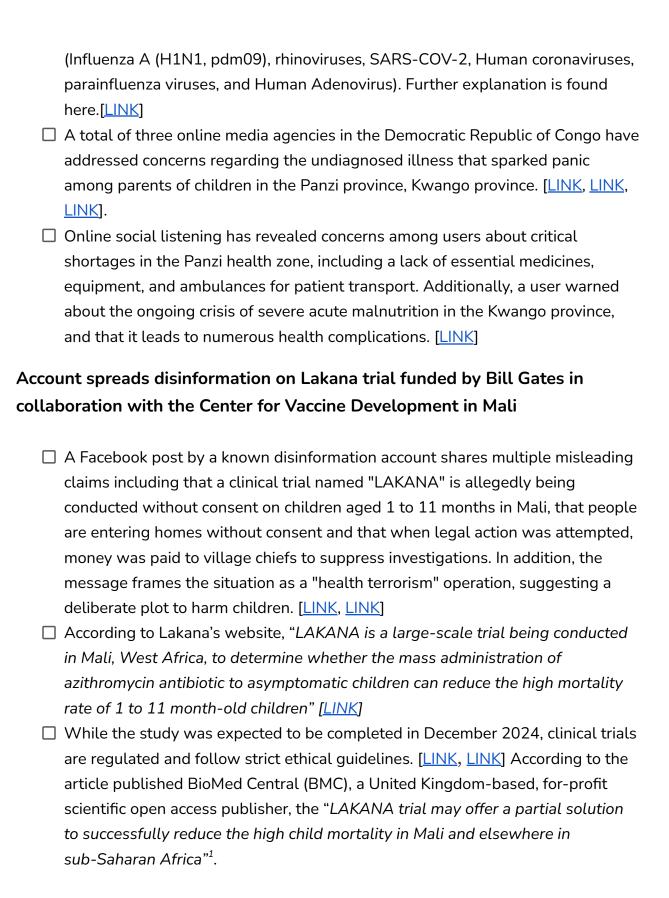
☐ FIGURE 3: Epidemic curve from 2 June to 29 December for cases confirmed in Kenya.



☐ FIGURE 4: Epidemic curve from 2 June to 17 November for cases confirmed in the Democratic Republic of Congo..

	Distrust in local authorities: Skepticism toward government responses and public health interventions has become a significant barrier to effective
	communication and control efforts, exacerbating misinformation and fears about
	the virus. While these issues complicate efforts to manage and prevent the
	spread of mpox, the ongoing spread of mpox in the region remains a priority
	concern. Both Uganda and Kenya have seen rising numbers of mpox cases,
	which further strains regional health resources. The severity of the disease, combined with its potential for rapid spread, poses a significant public health
	threat. The ability of mpox to affect both urban and rural areas makes it even
	more difficult to contain.[LINK]
	Political and social dynamics continue to shape public discourse on health crises,
	ultimately influencing the ability of authorities to contain and address the virus
	in different regions.
What	can we do?
	Developing trust-building strategies for effective conversations about mpox:
	Setting up independent community task forces that include health professionals,
	local leaders, and representatives from civil society ensures transparency and
	community input in the response efforts. Organizing regular feedback sessions
	where community members can raise concerns and get direct answers from
	health authorities can also help.
	Shifting conversations for better engagement: Given the growing fatigue and
	frustration surrounding mpox, it's important to shift the focus of conversations
	beyond just preventive measures. For example, that can be through the broader
	socioeconomic implications of the outbreak.
Exp	lainers
Respo	onse to concerns on the acute respiratory infections complicated by
malar	ia (previously undiagnosed disease) found in Democratic Republic of the
Cong	o (DRC)
	Between 24 October and 5 December 2024, 406 cases of an undiagnosed
	disease with symptoms such as fever, cough, and body ache were reported in
	Panzi health zone, Kwango Province. An update by the WHO released on 27
	December clarified that as of 16 December, laboratory results from a total of

430 samples indicated positive results for malaria, common respiratory viruses



¹ Adubra, L., Alber, D., Ashorn, P. *et al.* Testing the effects of mass drug administration of azithromycin on mortality and other outcomes among 1–11-month-old infants in Mali (LAKANA): study protocol for a cluster-randomized, placebo-controlled, double-blinded, parallel-group, three-arm clinical trial. *Trials* 24, 5 (2023). https://doi.org/10.1186/s13063-022-06966-7

□ CDC Mali acknowledges the work of Lakana as a result of numerous collaborations at the international, national, regional, and local levels, and expresses sincere gratitude for the support received in the preparations for the study. [LINK]
Persistent trend
ligh distrust in Kenyan authorities in conversations about planned livestock
accination persistent among social media users
ingagement: 12 posts, 28855 likes, 19220 comments
☐ The debate on livestock vaccination in Kenya is still heated and engaged in
political and economic dilemmas. Online users frequently express strong
opinions, with the majority criticizing the vaccination of livestock.
☐ A video by Alex Jones, American conspiracy theorist, has also been circulating in
some comments [LINK] that warns that Globalists/Big Pharma allegedly may
target the beef supply with mRNA technology to eliminate meat consumption
and features Bill Gates speaking about the vaccination of cows to reduce
methane emissions from cows.
☐ Several themes have been discussed by online users both on X and Facebook,
including fears of side effects of vaccines, how livestock vaccinations can impact
the local economy, and if livestock vaccination is needed only because of
international standards. Other online users claim vaccination is not a current
priority, but instead ask local authorities to focus on cost reduction of basic
commodities. Below are some examples: [<u>LINK</u> , <u>LINK</u> , <u>LINK</u> , <u>LINK</u> , <u>LINK</u> , <u>LINK</u>]
What about the consequences? Are kenyans to eat the meat of those vaccinated cows? Stop joking with our life bwana!
How does Livestock vaccination help in economic development, Mr. President?
Kenya lost 2.6 million livestock to drought NOT Disease in 2023 estimated at 226 Billion. GoK should prioritize preparedness in arid & semi-arid areas to prevent such losses every time rains & prayers fail. Water harvesting and

looks like a plan to enhance taxation over animal produce. I dont need the

government to help trace my cattle. I have since long used African juju to keep track

dams are good exmaples.

of my cattle effectively

☐ **Recommendation:** Media can play a crucial role in informing the public on the benefits of livestock vaccination for animal and human health by breaking down the topic into clear, digestible articles or holding Q&A sessions with experts .

Trend to watch

Unverified claims about "state of emergency" declared in China over multiple viruses

☐ A social media post by 'SARS-CoV-2 (Covid-19)' goes viral on X and gains over 7.3 M views. it misinforms the general audience about a state of emergency declared by China over an epidemic overwhelming hospitals and crematoriums LINK. (Figure 4 below)

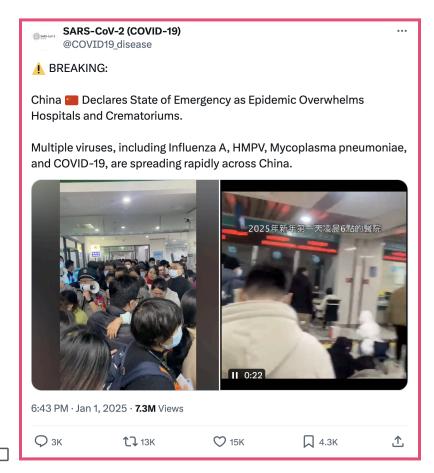


FIGURE 5: Viral post circulating offline and online about the declaration of the state of emergency in China.

☐ According to WHO's disease outbreak news released on 7 January 2025, Trends of acute respiratory infection, including human metapneumovirus, in the Northern Hemisphere, "The observed increase in respiratory pathogen detections is within the range expected for this time of year during the Northern

	hemisphere winter. In China, influenza is the most commonly detected
	respiratory pathogen currently affecting people with acute respiratory
	infections. WHO is in contact with Chinese health officials and has not received
	any reports of unusual outbreak patterns. Chinese authorities report that the
	health care system is not overwhelmed and there have been no emergency
	declarations or responses triggered." [LINK]
	Similarly, in late 2023, China saw a notable rise in respiratory illnesses,
	especially among children in the northern regions. This increase was linked to
	known pathogens, including influenza, Mycoplasma pneumoniae, respiratory
	syncytial virus (RSV), and severe acute respiratory syndrome coronavirus 2
	(SARS-CoV-2). [LINK]
	The national sentinel surveillance data on acute respiratory infectious diseases,
	collected by the Chinese Center for Disease Control (CCDC) from December
	23rd to December 29th, indicated a continuing upward trend in overall cases.
	However, the trends vary depending on the pathogen responsible for the
	infections. Influenza, which is currently in its seasonal epidemic phase, is seeing
	a rapid increase in the positivity rate for the influenza virus. This period remains
	one of high incidence for respiratory infectious diseases.
	Both the CCDC and the National Health Commission of China have issued
	guidelines for protective measures. [LINK] Health authorities continue to
	manage the situation through enhanced surveillance and public health
	measures.
	According to Reuters, China's National Disease Control and Prevention
	Administration launched a pilot monitoring system for pneumonia of unknown
	origin to improve early detection and response. This initiative aims to streamline
	reporting procedures for laboratories and ensure proper verification and
	management of cases. [LINK]
Reacti	ion of African social media users
	ement: 23 posts, 22 771 likes, 9594 comments
	Across Southern and East Africa, there is a shared sense of anxiety, frustration,
_	and distrust regarding the potential spread of HMPV (Human
	Metapneumovirus), with many online users expressing fear of history repeating
	itself in the form of another global pandemic. [LINK, LINK]
	Commonly, there is a strong blame and stigma placed on China, particularly for
	its food practices, which are perceived as the source of new viral outbreaks. This

	has fueled conspiracy theories, with some suggesting deliberate efforts to destabilize the world. [LINK, LINK,
	There is widespread concern about the economic impact of another lockdown,
_	especially in African countries where poverty and hunger are already major
	challenges. Many are calling for immediate government action—such as closing
	borders, restricting immigration, and considering lockdowns—but also
	expressing doubts about governments' preparedness and the efficacy of health
	measures like vaccinations. [LINK, LINK]
	There is a desire for strict preventive actions, including isolation and border
	controls, and a deep fear that any delay in action could lead to widespread
	suffering and further economic decline. The overall sentiment is one of vigilance,
	frustration, and a yearning for swift, effective responses to avoid a repeat of the
	COVID-19 crisis. [LINK, LINK, LINK]
	Recommendation: Accurate reporting on this situation is crucial to prevent
	unnecessary panic. This could lead people to wrongly associate the current
	surge in respiratory illnesses with another COVID-19 outbreak or a new
	pandemic, which could exacerbate public anxiety.
Key	resources
<u>Mpox</u>	
Resou	ces for social listening analysts
	WHO, Public health taxonomy for social listening on mpox conversations
Resou	ces for journalists & fact checking
	<u>Internews</u> , reporting on mpox, a guide for journalists
	WHO, comprehensive list of mpox webinar series
	AFP Fact check, WHO mpox emergency declaration does not advise lockdowns
	<u>DW</u> , Fact check: No link between mpox and COVID vaccination
	<u>DW</u> , Fact check: Four fakes about mpox
Resour	rces/Content for social media
	<u>Viral Facts Africa</u> , mpox social media kit with engaging explainers and debunks
	WHO, LIVE: Q&A on #mpox. Join us and #AskWHO your questions!
	WHO, Episode #124 - mpox: what you need to know
Techni	cal update
	WHO, Strategic framework for enhancing prevention and control of mpox
	WHO, Mpox in the Democratic Republic of Congo
	Africa CDC, Mpox situation in Africa

WHO, Multi-country outbreak of mpox, External situation report#44 - 23
December 2024
Public health guidance/RCCE
☐ <u>WHO</u> , the Global Mpox Dashboard
$\hfill egin{array}{c} \hfill \hfil$
outbreaks: interim guidance, 24 June 2022.
☐ <u>WHO</u> , Public health advice for sex workers on mpox
☐ <u>WHO</u> , Considerations for border health and points of entry for mpox: interim
guidance
$\ \square$ WHO, Community protection for the mpox response: a comprehensive set of
actions
Mpox vaccines
□ WHO, Mpox Q&A, vaccines
□ WHO, Mpox immunization
· .
<u>Cholera</u>
Resources/Content for social media
□ <u>WHO</u> , cholera outbreaks, W&A
☐ <u>WHO</u> , Cholera fact sheet
☐ <u>Viral Facts Africa</u> , cholera social media toolkit with engaging explainers and
debunks
☐ Social Science in Epidemics: <u>cholera lessons learned</u>
Resources for social listening analysts
☐ Global Task Force on Cholera Control, clarifying rumors and community
concerns
<u>Human metapneumovirus</u>
☐ <u>WHO</u> , Disease Outbreak News, Trends of acute respiratory infection, including
human metapneumovirus, in the Northern Hemisphere
Methodology

The social media listening process relies on a combination of social media analyses conducted for French, English and Lusophone-speaking countries. Engagements, otherwise known as interactions, refer to the number of likes, comments, reactions and re-shares on a post.

This is not a perfect measure of engagement:

- Some may have seen the post and chosen not to interact with it;
- Commenting on or re-sharing a post may constitute a more meaningful form of engagement than simply reacting to it;
- We are not systematically distinguishing between the types of responses that each engagement generates (e.g. while a post may contain misinformation, people may be countering/debunking it in the comments).

We seek to mitigate these limitations by:

- Scanning comments and monitoring reactions to qualitatively evaluate responses to each post;
- Assessing the velocity of a post (i.e. how fast is it obtaining reactions, likes, and shares) and the re-emergence of specific themes;
- Identifying whether the post is shared across a variety of platforms and sources (broad engagement), or simply soliciting a high level of attention within a given community/platform (siloed engagement).

The monitoring reports are produced using NewsWhip Analytics, Google Trends. As a result, data may be biased towards data emerging from formal news outlets/ official social media pages, and does not incorporate content circulating on closed platforms or groups (e.g. private Facebook groups). We also rely on infodemic managers based in Nigeria, Democratic Republic of Congo and Kenya to provide insights into relevant national infodemic trends or offline content, as well as country-level reports. As we produce more content, we seek to triangulate and corroborate information across these groups to strengthen our infodemic response.